

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

CONTROL UNIT - KEYLESS-GO - ENGINE DOES NOT START - VEHICLE DOES NOT RECOGNIZE KEY



Mercedes-Benz

- Control unit - Keyless-Go - Engine does not start - Vehicle does not recognize key -

Topic number LI54.21-P-064645
Version 1
Design group 54.21 Control modules/modules
Date 08-10-2016
Validity 213
Reason for change

Complaint

Keyless-Go control unit fault codes

Engine may not start

Vehicle may not recognize key

Cause

Water traces (drips) on Keyless-Go control unit.

Remedy

Dismantle right rear interior trim in the trunk area (see photo attached). Check if there are any traces of water on the Keyless-Go control unit. If yes, please create a PTSS case before repairs are performed.

Important: Do not dismantle any more components.

Please provide the following information in the case:

- Run water test and document with videos of inside and outside of trunk (passenger side).
- Pictures of wiring harness for Keyless-Go control unit.

Repair instructions will follow via PTSS case.

If no traces of water are found, please proceed with diagnostics of the KG system.

File	Designation
download.jpg	KG control unit location

Symptoms

Symptom

Overall vehicle / Safety and locking system / Keyless go / Function / Card not detected

Overall vehicle / Safety and locking system / Keyless go / Function / Start/stop switch nonfunctional

Overall vehicle / Safety and locking system / Keyless go / Display message / Card not recognized

Control unit/fault code

Control unit	Fault code	Fault code description
N69/5 - KEYLESS GO (KG) (KG213)	-	-

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